

myhomefone™

Quickstart guide

Everything you need to get set up and start calling.



myhomefone.com.au

Contents

What's included	3
myhomefone™ handset	4
Getting started	5
Activate your pre-installed SIM card and transfer landline	5
Using your phone	6
Using the menu	6
Adding and editing numbers in the phone book	7
SOS calls	8
Making SOS calls	8
Setting up SOS numbers	9
Important safety instructions	10
Warranty information	11

Welcome to your new myhomefone™

myhomefone™ is the alternative to nbn™ based phones. This is the phone for people who don't want nbn™ at home or need a back-up phone that works regardless of the availability of nbn™. myhomefone™ runs on the 3G network and comes with a pre-installed SIM card; no landline is needed.

What's included



myhomefone™ handset



Getting started

1. Remove all plastic packaging and make sure everything is accounted for.

2. Connect the charging cable into the base station, plug it into the wall socket and place the handset on the base station.



3. Remove the plastic battery tab from the base station.



4. The phone will be ready to use, however it will need to remain on the base station until fully charged.

This may take several hours.

How to activate your pre-installed SIM card and transfer landline

1. Have your welcome letter handy, you will need the **SIM number** at the top left of the letter when you call our service centre.

2. Call our service centre on **1300 031 107** and tell them that you wish to activate your new pre-installed SIM card. They will connect you while on the phone, and you should see the network appear on the handset within 10 minutes (may take up to an hour).

3. Tell the operator that you wish to transfer your old landline number across to your new phone.

Provide the landline number that you wish to transfer and they will arrange this. Note: transferring your old home phone number to myhomefone™ will take up to 7 days.

You're now ready to use your new myhomefone™.

Using the handset

Making your first call is easy, just dial then press the green phone button, when you're done press the red phone button to finish the call.



Up/Down arrows



While on standby use these to scroll through the contact list.

While in menu use to scroll up and down options.



Answer call button

Answer incoming calls.
Start outgoing calls.



Call end button

Hang up current call.

Hold down for power on/off.

While in menu: return/back.

MENU/OK

Menu/Ok button


On standby: access menu

While in menu: select option




Using the menu

Press the **MENU/OK** button on the right side of the handset


Scroll up/down on the screen using the arrow keys 

To select an option, press the **MENU/OK** button

To return or cancel, press the **'End Call'** button 

Adding and editing numbers in the phone book

Press the **MENU/OK** button on the right side of the handset

Scroll down using the arrow keys  to **Phone Book** and press **MENU/OK**

Scroll to **New Entry** and press **MENU/OK**

Enter the contact's name using the dial pad and press **MENU/OK** to confirm

Enter the phone number using the dial pad and press **MENU/OK** to confirm. The phone will automatically start ringing and give you the option to choose a **Ring Tone**.

Choose the **Ring Tone** using the arrows and press **MENU/OK** to confirm.

SOS calls

Set up to 6 contacts for your phone to automatically call in case of an emergency.

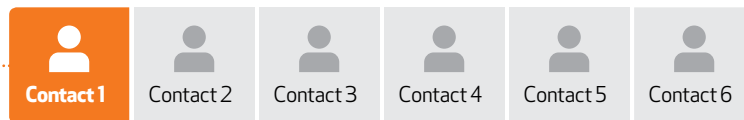


Making SOS Calls

Press the red **SOS** button at the back of the handset

Your phone will immediately start calling to up to 6 nominated contacts

Your phone begins with your first contact, calling 3 times until the call is answered



If after 3 calls there is no answer, a text message will be sent to the contact (only to mobiles) to prompt action. Your phone will then start calling the next contact, repeating this process for up to 6 contacts.

The SOS setting can also be used with professional monitoring, offering a 24 hour service to those that need help around the clock. For more information, please contact us on **1300 031 107**

Setting up SOS Numbers

Adding SOS contacts

Press the **MENU/OK** button

Scroll down using the arrow keys **▲ ▼** to **SOS Setting** and press **MENU/OK**

You will be asked for a PIN Code, enter **0 0 0 0** using the dial pad (this is the default PIN) and press **MENU/OK**

Press **MENU/OK** to select **SOS Number**

The words '**Number 1 Empty**' will be displayed, press **MENU/OK** enter the phone number using the dial pad, press **MENU/OK** to confirm

Scroll down using the arrow keys **▲ ▼** for the next contact entry, press **MENU/OK** enter the phone number using the dial pad, press **MENU/OK** to confirm

Repeat this process for up to 6 contacts

Editing SOS contacts

Press the **MENU/OK** button

Scroll down using the arrow keys **▲ ▼** to **SOS Setting** and press **MENU/OK**

You will be asked for a PIN Code, enter **0 0 0 0** using the dial pad (this is the default PIN) and press **MENU/OK**

Press **MENU/OK** to select **SOS Number**

Scroll to the contact you want to edit using the arrow keys **▲ ▼** press **MENU/OK**

Press the **R/INT** button (below 'O' dial button) to delete numbers

Enter the new phone number using the dial pad and press **MENU/OK** to confirm

Important Safety Instructions

Basic Safety Precautions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- > This unit is NOT waterproof. DO NOT expose this unit to moisture
- > DO NOT expose this unit to rain
- > Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool
- > Do not use the telephone to report a gas leak in the vicinity of the leak
- > Keep the unit away from any flammable sources, and do not expose the Li-ion batteries to open flame
- > Do not place the unit in direct sunlight or subject it to high temperatures

This device operates on the 3G cellular network, using a supplied 3G SIM card. DAKtel Australia makes no guarantees of network coverage in your area, it is your responsibility to ensure that there is sufficient 3G reception in the intended area of use.

The base unit communicates with the handset over DECT connection. This has an operating range of up to 300m, in an open environment. Building structures can greatly impact the working range, and DAKtel makes no guarantee that the handset will maintain connection when the handset is more than 5m from the base unit.

One-Year Limited Warranty

Satisfactory evidence of the original purchase is required for warranty service. Please refer to the DAKtel website for the terms and conditions.

Warrantor: The warrantor for this warranty is DAKtel Australia Pty Ltd
ABN 66 618 062 025

Warranty Terms: DAKtel Australia warrants to the original retail purchaser only that the myhomefone™ (“the product”), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period: This warranty to the original retail purchaser is only valid in the country of purchase for a Product first purchased either in Australia or New Zealand and will expire exactly one year from the date of original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by DAKtel to be:

- > Damaged or not maintained in a reasonable manner or as recommended in the relevant DAKtel Owner's Manual
- > Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by DAKtel Australia
- > Improperly installed contrary to instructions contained in the relevant Owner's Manual
- > Repaired by someone other than an authorised DAKtel Australia agent in relation to a defect or malfunction covered by this warranty
- > Used in conjunction with any other equipment, parts or a system not manufactured by DAKtel.

Parts Covered: This warranty covers the Product and included accessories.

User-Generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but not without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for obtaining Warranty Service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket), to DAKtel. Please refer to the DAKtel website for address details. You should contact DAKtel regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, names or other data stored on your Product, in case it is lost or damaged during warranty service.

DAKtel Australia Pty Ltd



For more information

Call: **1300 031 107**

or go to our website: **myhomefone.com.au**



Level 14, 275 Alfred Street, North Sydney, NSW 2060, Australia