MOBILE PHONE SIM Only SERVICE APPLICATION FORM

Use this application form to order a new service. You may complete it electronically or on paper. Ensure all sections are filled out thoroughly and send to **sales@myhomefone.com.au** or return to your MyHomeFone representative.

Salesperson:

SECTION 1: Account Holder Details

☐ I am a new customer; my *New Customer Account Registration Form* accompanies this form.

☐ I am an existing customer; my Account Number is:

Promotional Code:

SECTION 2: Service Plan Selection

A SIM-only plan is the ideal match for your current unlocked phone or that new phone you've been eyeing. For plan details, please refer to the Critical Information Summary (CIS).

Select one plan below:

OPTUS Network Plans	
☐ Classic Talk & Text - $20/mth	☐ Small 10GB - $30/mth
☐ Medium 25GB - $40/mth	☐ Large 60GB - $50/mth

TELSTRA Network Plans		
Small		
☐ 15GB - $35/mth	☐ 15GB + Calling Pack 120 - $40/mth	☐ 15GB + Calling Pack 300 - $45/mth
Medium		
☐ 45GB - $40/mth	☐ 45GB + Calling Pack 120 - $45/mth	☐ 45GB + Calling Pack 300 - $50/mth
Large		
☐ 65GB - $45/mth	☐ 65GB + Calling Pack 120 - $50/mth	☐ 65GB + Calling Pack 300 - $55/mth
X-Large		
☐ 100GB - $50/mth	☐ 100GB + Calling Pack 120 - $55/mth	☐ 100GB + Calling Pack 300 - $60/mth
XX-Large		
☐ 180GB - $70/mth	☐ 180GB + Calling Pack 120 - $75/mth	☐ 180GB + Calling Pack 300 - $80/mth

Need a new mobile handset?

MyHomeFone's focus is on providing unique, good-value services with Aussie support. While we don't sell handsets, we believe this allows you the freedom to choose from a wider range available at competitive prices. Our team can recommend reputable retailers for mainstream and senior-friendly handsets, so you can choose the perfect combination of our service and the handset you want.

SECTION 3: Number Porting Authorisation - keep your existing mobile number

Please provide the following details to transfer your existing number to MyHomeFone. Once you have received your SIM, call our support team to initiate the transfer. You can skip this section to be allocated a new mobile number.

Mobile number to transfer:	
Existing service provider name (e.g. Telstra):	
For an existing Post-Paid service Current Account Number:	For an existing Pre-Paid service Date of Birth:

Porting Terms and Conditions

- The existing service must not be deactivated. Telephone numbers can only be ported while active.
- Your current service provider may reject this port request if the information you provide is incorrect or does not match their data. In this case, you authorise MyHomeFone to correct the information and resubmit the request to port your telephone number or dispute the rejection by your current service provider. Porting Rejection Fees may apply.
- If the existing number is bundled with other services, this transfer may impact these. You should check this with the current service provider.
- For additional details, please refer to the Number Porting Guide available from support.myhomefone.com.au

SECTION 4: Landline Inbound Number - keep your existing home phone number

If you no longer require a fixed-line home phone, you can keep your existing landline number by adding it to your mobile plan to receive incoming calls for only $5 per month.

☐ Please contact me about this	☐ I'm not interested, thanks

SECTION 5: Confirmation of Understanding / Service Authorisation

PLEASE INITIAL EACH ITEM AND SIGN AT THE END

[ ] I have read the selected plan's Critical Information Summary (CIS) and understand its charges and inclusions. Billing is monthly in advance with an initial pro-rata charge.

[ ] Optus: Classic Talk & Text excludes mobile data, international calling and roaming. On other plans, unused monthly data expires, and data continues beyond the allowance at 1 cent per MB.

[ ] Telstra: Data stops when the monthly allowance and Data Bank are exhausted unless bolt-ons or excess usage are enabled. Excess data costs 2.06 cents per MB. Requested automatic bolt-ons remain enabled until removal is requested; bolt-on charges are additional and excluded from excess usage spend controls.

[ ] International calling and roaming require activation on request, where available. On Telstra, enabling also enables PAYG usage across the service, including excess data.

[ ] I can check usage at myaccount.myhomefone.com.au. Telstra plan and calling pack changes take effect next billing cycle.

GENERAL TERMS AND CONDITIONS

The General Terms and Conditions are set out at **myhomefone.com.au/terms-and-conditions**; Critical Information Summaries are also available at that address. Please read these carefully and ask us if you have any questions. The services provided under this Customer Contract are provided by myhomefone Pty Ltd.

Name:	**Date:**
Signature:	