

# Voice Calls and Value Added Services

Base Price Ex. GST

Description	Flagfall Fee	Rate	Interval
Call Forwarding	\$0.00	\$0.12	Per minute
Telstra Mobile Satellite [014710, x1, x2, x4, x5, x6]	\$0.44	\$1.31	Per minute
Optus MobileSat [01451, x2, x3]	\$0.39	\$2.16	Per minute
Dial IT Services - Time (1194)	N/A	\$1.80	per call
Dial IT Services - Weather (1196)	N/A	\$1.80	per call
International Directory Assistance (1225)	N/A	\$1.80	per call
National Directory Assistance (1223)	N/A	\$1.04	per call
Premium calls	Pass-through from service provider	Per Premium charge	per call

## Crisis Numbers

Calls to the crisis numbers listed below are free of charge for End Users subscribed to an active voice plan. This list of numbers may change from time to time without notice.

Description	Dialled number
Emergency calls	000
Beyond Blue	1300 224 636
Family Drug Support	1300 368 186
Lifeline	13 11 14
Men's line Australia	1300 789 978
State emergency services	13 25 00
Suicide Call Back Service	1300 659 467
1800 RESPECT: National Sexual Assault, Family and Domestic Violence Counselling Line	1800 737 732
Kids help line	1800 55 1800
National Disability Abuse and Neglect Hotline	1800 880 052
Veterans and Veterans Families Counselling Service	1800 011 046
Reverse Charges	12 550
Reverse Charges	1800 662 274 (1800NoCash™ - Telstra Service)
Reverse Charges	1800 738 3773 (1800 Reverse)
Reverse Charges	1800 686 323 (1800 MUMDAD)