

myhomefone™

Personal Security Communicator

Goes everywhere you go

Quickstart guide

Everything you need to get you set up



myhomefone.com.au

Package Contents



Handset



Base



Belt clip



Lanyard



Plug

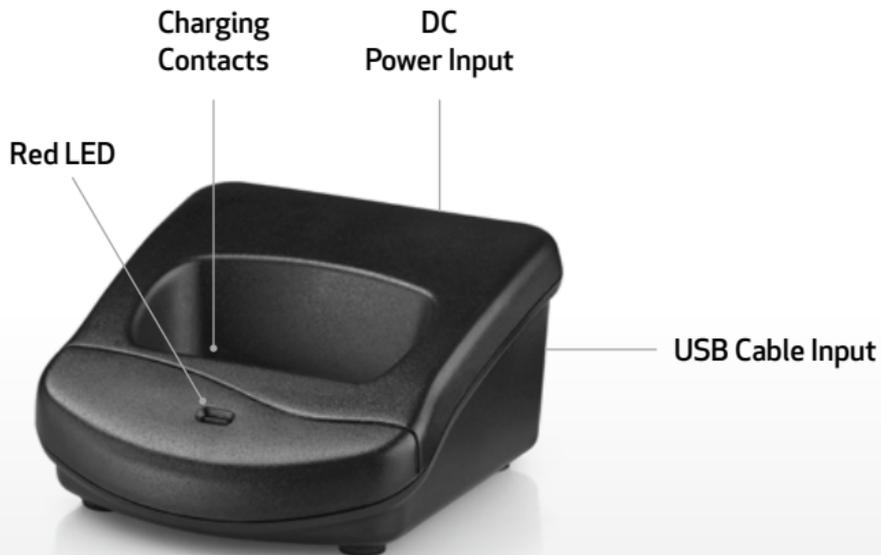


USB cable

Personal Security Communicator Device



Personal Security Communicator Base



Using Your Personal Security Communicator

Making a call with the speed-dial numbers:

Your Personal Security Communicator has two preset speed-dial numbers for non-emergency calls (M1 & M2). Press either of these buttons to begin a call and hold down to cancel. The top green LED will light up during a call.

For your convenience, write the names of your speed-dial contacts here.

M1 is set up to call _____

M2 is set up to call _____





Sending an SOS request:

Push the SOS button to immediately start an emergency call:

- > up to 6 nominated numbers are stored
- > it will try each contact 3 times
- > if unanswered, it will try the next contact
- > the receiver will be prompted to accept the emergency call by a voice recording
- > The top green LED will light up during the call

NB: If you have chosen a Professional Monitoring service, your device will immediately dial our 24/7 call centre who will assist you.

Answering a call:

Press the SOS button.

Should you fall:

Should the device sense a fall, it will automatically initiate an SOS call.

Charging the device:

Sit the communicator in the charging base. The top red light will light up when the device is on charge. We suggest you keep the charging base by the bedside and charge every night.



Turning the device on:

- > Press and hold the ON/OFF button for 2-3 seconds
- > Blue LED starts flashing
- > The LED will blink quickly while searching for the network
- > You will hear a voice say "Device is connected", and the LED will flash slowly

Turning the device off

Press and hold the ON/OFF button for 2-3 seconds and release. You will hear a chime, and the device will vibrate as it switches off.

Checking network connectivity

When the device is on, press the ON/OFF button once, to hear a voice announcement.

What do the lights mean?

Top Green LED

Will light up during a call.

Top Red LED

Will light up when the device is on charge or when the battery is low.

Side Blue LED

Flashes fast when there is no network connection.
Flashes slow when connected to network.

Front Orange LEDs

Slow flash in standby.
Flash in a circle during incoming call.
Will light steady when in a call.

Charger Red LED

Will light when power is connected.

Battery Performance

Low Battery

- > When the battery is getting low, a voice announcement will be heard from the device to charge the unit.
- > The device will send automatic SMS messages through to either the monitoring centre (for those who have chosen professional monitoring), or to a nominated number (self-monitored customers).
- > The voice announcement will prompt every 5 minutes for 1 hour, before the device turns off.
- > Please action this prompt immediately, if you have professional monitoring the call centre will follow procedure to contact you.

Standby Time

Approximately 68 hours, depending on network.

Talk Time

Approximately 3 hours.

Monitoring Settings

Professional Monitoring

If you have chosen professional monitoring for your Communicator, please ensure that your contact listings, numbers and medical details are always up-to-date. To check your current details or update any information, please call **1300 031 107**.

Self Monitoring

If you have chosen to self monitor your device, set up and updates are done via the Daktel smartphone application. An instruction guide can be found on our website **myhomefone.com.au**

If you have any questions please don't hesitate to contact us on **1300 031 107**.

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For more information

Call: **1300 031 107**

or go to our website: **myhomefone.com.au**

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