

myhomefone[®]

Quickstart guide

Everything you need to get set up and start calling.



myhomefone.com.au

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Welcome to your new myhomefone® + WiFi

myhomefone® is the alternative to nbn™ based phones. This is the phone for people who don't want nbn™ at home or need a back-up phone that works regardless of the availability of nbn™. myhomefone® runs on the 4G network and comes with a pre-installed SIM card; no landline is needed.

What's included



Base station



myhomefone®
handset



Base charging
cable & charging
power adapter



1x Li-ion battery
(installed in handset)

myhomefone[®] handset



myhomefone® base



LED Indicators

- Flashes when RF accessory battery low or connection lost
- Shows WiFi connection
- Steady when network signal is active. Flashes when signal lost
- Steady when handset in charging mode. Flashes in registration mode, base low battery and base charging.

Speaker

SOS Emergency Button

Handset Charging Cradle

PSTN Port
(DO NOT plug anything into this port)

SIM Card Slot

Power Adaptor Port

ON/OFF Switch

Page/Registration Button

Getting started

1. Remove all plastic packaging and make sure everything is accounted for.

2. Plug the charging adapter into the wall socket, connect the cable into the base station and turn it on using the ON/OFF switch.

Place the handset onto the cradle and it will turn on automatically.

3. Wait for “Telstra” to appear on the screen. The phone will be ready to use, however it will need to remain on the base station until fully charged.

This may take several hours.

Resetting/relocating your device

1. If your phone needs to be relocated, is displaying “No Line” or you can’t make calls, it may simply need to be reset.

Take the handset off the cradle and switch it off by holding down the End Call/Power Off button.

2. With the handset set aside, switch off the base station using the ON/OFF switch at the back of the base.

Leave the base switched off for 10 seconds, then turn the switch back to ON.

3. Place the handset onto the cradle and it will turn on automatically. Wait until “Telstra” is displayed on the screen, this can take up to 60 seconds.

Your phone is now reset, and you are ready to make calls again.

Using the handset

Making your first call is easy – just dial then press the green phone button. When you're done press the red phone button to finish the call.



Up/Down arrows

While on standby use these to scroll through the contact list.

While in menu use to scroll up and down options.



Handset Amplifier

Press during a call to turn the earpiece volume up to 40dB



Answer call button

Answer incoming calls.
Start outgoing calls.



Menu/Ok button

On standby: access menu

While in menu: select option



End call button

Hang up current call.

Hold down for power on/off.

While in menu: return/back.

Using the menu

Press the **MENU/OK** button at the top right of the handset.

Scroll up/down on the screen using the arrow keys 

To select an option, press the **MENU/OK** button.

To return or cancel, press the 'End Call' button 

Adding and editing numbers in the phone book

Press the **MENU/OK** button at the top right of the handset.

Scroll down using the arrow keys  to **Phone Book** and press **MENU/OK**

Scroll to **New Entry** and press **MENU/OK**

Enter the contact's name using the dial pad and press **MENU/OK** to confirm

Enter the phone number using the dial pad and press **MENU/OK** to confirm. The phone will automatically start ringing and give you the option to choose a **Ring Tone**.

Choose the **Ring Tone** using the arrows and press **MENU/OK** to confirm.

Editing numbers - Scroll to the number you want to edit using the arrow keys  press **MENU/OK**

Press the **R/INT** button (below 'O' dial button) to delete numbers.

Enter the new phone number using the dial pad (or leave blank) and press **MENU/OK** to confirm.

Setting up WiFi hotspot

Access WLAN settings in base station

Press the **MENU/OK** button at the top right of the handset

Scroll down using the arrow keys **▲** to **Base Option** and press **MENU/OK**

Scroll to **WLAN setting** and press **MENU/OK**

Select **ON** and press **MENU/OK**

The WiFi hotspot name is DT_7X, you may change the name or simply press **MENU/OK** to confirm

The next step shows you the network password, default setup is **12345678**. Insert your own 8 digit security pin or simply press **MENU/OK**

You will hear a confirmation tone from the handset, and you can now connect your WiFi enabled devices.

Connecting your device to WiFi

This will vary depending on the device that you are trying to connect

On your device, go to Settings, and find WiFi or Network Connections

In your WiFi connections list, find DT_7X and click on it (if you have renamed the network, search for the name)

When prompted, enter the password (default is **12345678**)

Click Connect or Join, wait for confirmation

Your device should now be connected to the internet through your myhomefone base station.

**WiFi hotspot only available on chosen data plans. Extra usage charges applicable if you exceed your monthly limit. Visit www.myhomefone.com.au or call us on 1300 031 107 for more information on our monthly plans.

SOS calls

Set up to 6 contacts for your phone to automatically call in case of an emergency.

Making SOS calls

Press the **SOS** button at the back of the handset.

Your phone will immediately start calling to up to 6 nominated contacts.

Your phone begins with your first contact. If there is no answer or it goes to Voicemail, it will move on to the next number. If nobody answers, it will loop back to the first contact and start over - for a total of 7 attempts for each contact.



If you have set up a nominated mobile number for “SMS Alert”, then that phone will receive a text message from the device, displaying SOS Call with an indicator for the handset that activated the SOS.

The SOS setting can also be used with professional monitoring, offering a 24 hour service to those that need help around the clock. For more information, please contact us on **1300 031 107**.

Setting up SOS numbers

Adding SOS contacts

Press the **MENU/OK** button.

Scroll down using the arrow keys **▲▼** to **SOS Setting** and press **MENU/OK**

You will be asked for a PIN Code, enter **0000** using the dial pad (this is the default PIN) and press **MENU/OK**

Press **MENU/OK** to select **SOS Number**

The words **'Number 1 Empty'** will be displayed, press **MENU/OK** enter the phone number using the dial pad, press **MENU/OK** to confirm.

Scroll down using the arrow keys **▲▼** for the next contact entry, press **MENU/OK** enter the phone number using the dial pad, press **MENU/OK** to confirm.

Repeat this process for up to 6 contacts.

Adding SMS Alerts

Press the **MENU/OK** button.

Scroll down using the arrow keys **▲▼** to **SOS Setting** and press **MENU/OK**

You will be asked for a PIN Code, enter **0000** using the dial pad (this is the default PIN) and press **MENU/OK**

Scroll down using the arrow keys **▲▼** to **SMS Alert** and press **MENU/OK**

Press **MENU/OK** to select **ON**

The words **'Number ?'** will be displayed, press **MENU/OK** enter the phone number using the dial pad, press **MENU/OK** to confirm.

Editing numbers - Scroll to the number you want to edit using the arrow keys **▲▼** press **MENU/OK**

Press the **R/INT** button (below 'O' dial button) to delete numbers.

Enter the new phone number using the dial pad (or leave blank) and press **MENU/OK** to confirm.

Important safety instructions

Basic safety precautions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- > This unit is not waterproof. Do not expose this unit to moisture
- > Do not expose this unit to rain
- > Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool
- > Do not use the telephone to report a gas leak in the vicinity of the leak
- > Keep the unit away from any flammable sources, and do not expose the Li-ion batteries to open flame
- > Do not place the unit in direct sunlight or subject it to high temperatures

This device operates on the 4G cellular network, using a supplied 4G SIM card. DAKtel Australia makes no guarantees of network coverage in your area, it is your responsibility to ensure that there is sufficient 4G reception in the intended area of use.

The base unit communicates with the handset over DECT connection. This has an operating range of up to 300m, in an open environment. Building structures can greatly impact the working range, and DAKtel makes no guarantee that the handset will maintain connection when the handset is more than 5m from the base unit.

One-year limited warranty

Satisfactory evidence of the original purchase is required for warranty service. Please refer to the myhomefone® website for the terms and conditions.

Warrantor: The warrantor for this warranty is DAKtel Australia Pty Ltd
ABN 66 618 062 025

Warranty terms: DAKtel Australia warrants to the original retail purchaser only that the myhomefone™ (“the Product”), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty period: This warranty to the original retail purchaser is only valid in the country of purchase for a Product first purchased either in Australia or New Zealand and will expire exactly one year from the date of original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by DAKtel to be:

- > Damaged or not maintained in a reasonable manner or as recommended in the relevant DAKtel Owner’s Manual
- > Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by DAKtel Australia
- > Improperly installed contrary to instructions contained in the relevant Owner’s Manual
- > Repaired by someone other than an authorised DAKtel Australia agent in relation to a defect or malfunction covered by this warranty
- > Used in conjunction with any other equipment, parts or a system not manufactured by DAKtel.

Parts covered: This warranty covers the Product and included accessories.

User-generated data: This warranty does not cover any claimed loss of or damage to user-generated data (including but not without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product’s failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the Competition and Consumer Act 2010 (Australia) or the Consumer Guarantees Act (New Zealand) as the case may be, none of which can be excluded.

Procedure for obtaining warranty service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket), to DAKtel. Please refer to the DAKtel website for address details. You should contact DAKtel regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, names or other data stored on your Product, in case it is lost or damaged during warranty service.

DAKtel Australia Pty Ltd

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For more information

Call: **1300 031 107**

or go to our website: **myhomefone.com.au**

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AUSTRALIA

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